

APPLICATION DATA SHEET

Application Information

Title Line One ::	SYSTEM AND METHOD OF INTELLIGENT CALL
Title Line Two ::	ROUTING FOR CROSS SELL OFFER SELECTION
Title Line Three ::	BASED ON OPTIMIZATION PARAMETERS OR
Title Line Four ::	ACCOUNT-LEVEL DATA
Total Drawing Sheets ::	15
Formal Drawings ::	Yes
Application Type ::	Utility
Docket Number ::	47004.000280
Licensed - U S Government Agency ::	
Contract Number ::	
Grant Number ::	
Secrecy Order in Parent Application ::	
Request for Early Publication?::	No
Request for Non-Publication?::	NO YES <i>JH 3/15/04</i>
Small Entity::	No

Inventor Information

Inventor One Given Name ::	Lizhi
Family Name ::	MA
Name Suffix ::	
Postal Address Line One ::	1 Hagley Lane
Postal Address Line Two ::	
City ::	Newark
State or Province ::	Delaware
Country ::	U.S.A
Postal or Zip Code ::	19711
City of Residence ::	Newark
State or Prov. of Residence ::	Delaware
Country of Residence ::	U.S.A
Citizenship Country ::	P.R. China
Inventor Two Given Name ::	Shane
Family Name ::	PEDERSON
Name Suffix ::	P.
Postal Address Line One ::	842 N. Kenilworth Avenue
Postal Address Line Two ::	
City ::	Oak Park
State or Province ::	Illinois
Country ::	U.S.A.
Postal or Zip Code ::	60302
City of Residence ::	Oak Park
State or Prov. of Residence ::	Illinois

Country of Residence :: U.S.A
Citizenship Country :: U.S.A

Inventor Three Given Name :: Wilson
Family Name :: KHAEMBA
Name Suffix ::
Postal Address Line One :: 105 Orchard Avenue
Postal Address Line Two ::
City :: Newark
State or Province :: Delaware
Country :: U.S.A.
Postal or Zip Code :: 19711
City of Residence :: Newark
State or Prov. of Residence :: Delaware
Country of Residence :: U.S.A.
Citizenship Country :: Kenyan

Inventor Four Given Name :: Hui
Family Name :: WANG
Name Suffix ::
Postal Address Line One :: 4407 Christiana Meadows
Postal Address Line Two ::
City :: Bear
State or Province :: Delaware
Country :: U.S.A.
Postal or Zip Code :: 19701
City of Residence :: Bear
State or Prov. of Residence :: Delaware
Country of Residence :: U.S.A.
Citizenship Country :: P.R. China

Inventor Five Given Name :: Guru
Family Name :: KURUBARAHALLI
Name Suffix ::
Postal Address Line One :: 508 Crest Road
Postal Address Line Two ::
City :: Wilmington
State or Province :: Delaware
Country :: U.S.A.
Postal or Zip Code :: 19803
City of Residence :: Wilmington
State or Prov. of Residence :: Delaware
Country of Residence :: U.S.A.
Citizenship Country :: India

Inventor Six Given Name :: Gary
Family Name :: ULRICH
Name Suffix ::
Postal Address Line One :: 38 Delaware Avenue
Postal Address Line Two ::

City :: West Trenton
State or Province :: New Jersey
Country :: U.S.A.
Postal or Zip Code :: 08628
City of Residence :: West Trenton
State or Prov. of Residence :: New Jersey
Country of Residence :: U.S.A.
Citizenship Country :: U.S.A.

Inventor Seven Given Name :: Nitin
Family Name :: DHIR
Name Suffix ::
Postal Address Line One :: 218 Steeple Chase Circle
Postal Address Line Two ::
City :: Wilmington
State or Province :: Delaware
Country :: U.S.A.
Postal or Zip Code :: 19808
City of Residence :: Wilmington
State or Prov. of Residence :: Delaware
Country of Residence :: U.S.A.
Citizenship Country :: U.S.A.

Inventor Eight Given Name :: Djovana
Family Name :: SHKRELI
Name Suffix ::
Postal Address Line One :: 5620 Saint George Avenue
Postal Address Line Two ::
City :: Westerville
State or Province :: Ohio
Country :: U.S.A.
Postal or Zip Code :: 43082
City of Residence :: Westerville
State or Prov. of Residence :: Ohio
Country of Residence :: U.S.A.
Citizenship Country :: U.S.A.

Correspondence Information

Name Line One :: HUNTON & WILLIAMS
Address Line One :: 1900 K Street, N.W.
Address Line Two :: Suite 1200
City :: Washington
State or Province :: D.C.
Postal or Zip Code :: 20006-1109
Telephone :: 202-955-1500
Fax :: 202-778-2201
E-Mail :: sschreiner@hunton.com

Representative Information

Representative Customer Number :: **21967**

Domestic Priority Information

Application::	Continuity Type::	Parent Application::	Parent Filing Date::
This Application	Continuation-in-part	10/286,767	11/04/02
Which is a	Continuation of	09/349,960	07/09/99

Prior Foreign Applications

Country:: Application Number:: Filing Date::

Assignee Information

Assignee Name:: Bank One, Delaware
 Three Christiana Centre
 201 North Walnut Street
 Wilmington, Delaware 19801